

IMPORTANT CUSTOMER NOTICE

**After loading the Information Resources CD-ROM
please install patch 1462.**

Directions:

Insert the IRIX Patches 6/96 CD into the CD-ROM drive.

Open a shell as root, and type the following
command lines:

```
# inst -f/CDROM/dist/patch1462
```

```
Inst> install *
```

```
Inst> go
```

Supportfolio™

June
96

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Welcome to the Future of Support



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What's Included

This **Supportfolio-Information Resources 6/96** two-CD package contains an **Information Resources** CD and an **IRIX Patches** CD. Information Resources contains support tools and reference materials, and IRIX Patches contains an archive of released patches for the IRIX 5.3 and 6.2 operating systems.

Here's an introduction to the products you'll find on this CD:

InfoNav



Information Navigator allows you to navigate across various information sources to find support information. Whether it's information in a man page, an IRIS InSight® book, or on the World Wide Web, Information Navigator delivers it to you with a click of your mouse. Use the Information Navigator to access:

TaskCards/TaskPros



When you need step-by-step task assistance, TaskCards and TaskPros are there to guide you. Whether you need to create a new directory, install a printer, or add a disk drive, you can use TaskCards and TaskPros to complete your task quickly and easily. With our interactive interfaces, you can get as much or as little assistance as you require.

PatchFinder



Navigate graphically through our patch database and retrieve patches electronically! In addition, PatchFinder highlights include: patch sorting by product category and patch labeling for “recommended” and “new” patches. Once installed, PatchFinder makes getting the right patch easier than ever before.

In addition to these new tools, you'll find the up-to-date information that we've supplied to you in the past via Support Advantage, including Questions and Answers, Reported Software Change Requests, Computer-based Training Catalogs and more.

Supportfolio On-Line

Our Web site at <http://www.sgi.com/Support/folio.html> is the place to check out news and information about Supportfolio.

What's Next

You'll continue to receive updates to Supportfolio every quarter. For those of you who have received Support Advantage in past quarters, Supportfolio is your replacement. We look forward to bringing you a new level of support performance! As always, we welcome your questions and comments. Please send e-mail to supportlib@sgi.com.

Sincerely,

The Supportfolio Team

Installation Instructions

There are two main applications on your **Information Resources 6/96** CD: Information Navigator and PatchFinder. PatchFinder must be installed on your disk drive. Information Navigator can be installed on your disk drive or to conserve disk space, viewed directly from your CD. Please read the following information for an installation overview.

Installing Supportfolio—Information Resources 6/96

Installing the entire **Information Resources** CD on your disk drive requires the following:

- a system running the IRIX 6.2 or 5.3 operating system
- 71MB of available disk space

NOTE: if you do not have enough available disk space, you can view Information Navigator directly from the CD-ROM and choose to install PatchFinder only. See the instructions below.

To install, insert the CD labeled “**Supportfolio—Information Resources 6/96**” into the CD-ROM drive and take the following steps from your desktop:

Select “Software Manager” from the system toolchest. Once it displays, enter the following in the “Available Software” field:

/CDROM/dist/lib_62

(to install on IRIX 6.2)

or
/CDROM/dist/lib_53

(to install on IRIX 5.3)

Click on on the button that reads, “Install Automatically,” then click on the button that reads, “Start.” Software Manager will notify you when installation is complete.

To View Information Navigator from CD

If you do not have enough available disk space to install the “**Supportfolio-Information Resources CD**”, you can access Information Navigator directly from the CD-ROM. Insert the CD labeled “**Supportfolio-Information Resources CD**” into the CD-ROM player. Double-click on the CD-ROM icon on your desktop. Once the window opens, double-click on the “CDstartme” icon inside. Information Navigator will take a few minutes to load.

If you are viewing Information Navigator from CD, the following instructions will tell you how to install PatchFinder ONLY from the “**Supportfolio-Information Resources 6/96 CD**”.

Installing PatchFinder Only

PatchFinder requires the following:

- a system running the IRIX 6.2 or 5.3 operating system
- 5MB of available disk space

Insert the CD labeled **“Supportfolio-Information Resources 6/96”** into the CD-ROM player. Select **“Software Manager”** from the system toolchest on your desktop. Once the Software Manager interface is displayed, enter the following in the **“Available Software”** field:

`/CDROM/dist/lib_62` (to install on IRIX 6.2)

or

`/CDROM/dist/lib_53` (to install on IRIX 5.3)

Click on on the button that reads, **“Customize Installation,”** then select the following for installation:

PatchFinder Client Software, Release 1.0

Patch Server, Release 1.0

ES Auto Update Software, Release 2.0

Then click the button labeled **“Start.”** Software Manager will notify you when installation is complete.

Configuration Instructions

To Access Patches via the Internet

Determine if you have direct Internet access by taking the following steps in a shell:

```
/usr/etc/ping patches.sgi.com
```

You should see results like this:

```
PING patches.sgi.com (192.82.208.5): 56 data bytes
64 bytes from 192.82.208.5: icmp_seq=0 ttl=251 time=30 ms
64 bytes from 192.82.208.5: icmp_seq=1 ttl=251 time=60 ms
patches.sgi.com PING Statistics

2 packets transmitted, 2 packets received, 0% packet loss
```

If not, read the on-line release notes, otherwise continue with these steps:

```
% su
```

```
# chkconfig patchsvr on (to turn the patch server on
                        automatically upon reboot)
```

```
# /usr/sbin/patchsvr -i
```

Your server is now initialized. See the following instructions to launch applications.

To Access Patches from the IRIX Patches CD

Insert the **IRIX Patches 6/96 CD** into the CD-ROM drive, and type:

```
% su
```

```
# chkconfig patchsvr on (to turn the patch server on)
```

```
# /usr/sbin/patchsvr -l /CDROM &
```

Launch Instructions

To launch Information Navigator, take the following steps:

1. Select “An Icon” from the Find toolchest.
2. Type “inonav” (lowercase) in the test field provided.
3. Double-click the inonav icon that appears.
(Information Navigator may take a few minutes to load.)
4. Drag the icon onto the desktop for future use.

To launch PatchFinder, take the following steps:

1. Select “An Icon” from the Find toolchest.
2. Type “patchfinder” (lowercase) in the test field provided.
3. Double-click the patchfinder icon that appears.
5. Drag the icon onto the desktop for future use.

Viewing On-Line Release Notes

To view release notes from a graphics terminal, place the CD in the CD-ROM drive, open a UNIX® shell, and type:

`/CDROM/CDgrelnotes` (for graphics terminals)

or

`/CDROM/CDrelnotes` (for non-graphics terminals)

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