

Tuesday, June 1, 1993

No. 17

Limited number of ISDN lines offered to employees with data needs

Internal Communications has a limited number of Integrated Services Digital Network (ISDN) lines available to employees who have data as well as voice needs.

Ameritech ISDN is used to transmit and receive digitized voice and high speed data simultaneously over an ordinary twisted-pair telephone line. The most common application for employees is to use one ISDN channel for normal voice activities while using another channel for data transmissions such as elec-mail. For users with greater data needs, the second channel may be used for high speed circuit switched data.

Employees will be considered for an ISDN line if they meet the following criteria:

- Have a work telephone number in the 312 area code with a "727" or "220" prefix.
- Have proper authorization to purchase the ISDN CPE required. The price range for the CPE

is between \$700 and \$800.

- Have proper authorization to cover the appropriate installation cross charges involved.

If you meet the above criteria and are interested in signing up for ISDN service, just complete and return a 309 Request for Service Review - Voice-Data/Facsimile Form. These forms are available on AOS. Include on the form that you are requesting one of the ISDN lines offered in Bulletin # 17. The form should be sent to the Internal Communications group on HQ 12 E.

In addition, if you would like to have a copy of an ISDN Information Booklet sent to you or have any questions about ISDN service, please call Internal Communications on (312) 727-8500.

Employees can call the Internal Communications group for all their internal voice, data, and cellular needs. Their hours are 7:30a.m. to 5:00p.m.

Companywide inventory begins June 1

Beginning June 1, 1993, Illinois Bell will conduct a comprehensive inventory of data communications equipment including mainframe and personal computers, and company communications equipment, (i.e. terminals, terminal controllers, printers, modems, ISDN terminals, etc.).

Advanced Computer Resources, Inc. will be

responsible for locating, identifying, and bar-coding more than 60,000 computer and company communications equipment items in approximately 300 company locations throughout the state. To ensure minimum interference with day-to-day operations, ACR, Inc. will conduct the inventory after normal business hours.

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Companywide Inventory — continued

The inventory of communications equipment is necessary to better manage any additional spending for new equipment by reassigning unused equipment to other employees and to comply with Federal Communications Commission accounting guidelines.

Each organization has been assigned a Departmental Coordinator who will work with ACR, Inc. to ensure each employee's work location is properly inventoried.

The inventory is scheduled for completion October 1, 1993. A special hotline has been established, (312) 727-8804, for employees with questions concerning the inventory.

The inventory will begin with the following locations:

111 North Canal
5401 South Wentworth
200 West Madison
469 West Huron
1340 West Monroe
509 North Dearborn (except 2nd floor)
400 South Jefferson
2240 West 37th Street
613 North Union
641 North Dearborn
301 West 31st Street

