

SUNSOLVESM CDROM POLICY ANNOUNCEMENT

Dear Customer -

Our records show that you are a recipient of the quarterly SunSolve CDROM. As of January 2006 we are renaming this service to Sun Update Connection CDROM. As the new name indicates, we are now part of the Sun Update Connection. This means that your next CDROM will be the Sun Update Connection CDROM for the period October — December 2005, which will ship in February 2006. This will also be the last CDROM version of the set as we introduce DVDs in place of the current CDROM set.

Under this new policy your first Sun Update Connection DVD will be for the period January — March 2006. This will begin shipping as usual 6-8 weeks after the end of the quarter in May 2006. Beginning with this quarterly release, we will also offer ISO image downloads. Additionally, we will no longer include the Sun Explorer Data Tool on the DVD. The tool will however continue to be available for download on SunSolve.

This change is being put into effect in order to make the quarterly SunSolve release more manageable for you, by reducing the amount of physical media that you need to manage. We also expect that this will further your objectives of improving the efficiency of your patch processes.

Thank you.

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