## TANDY COMPUTER PRODUCTS

# CUSTOMER SERVICE BULLETIN

NO.

1635-02

0058×8904×5 ESTES TOM ESTES MUSIC EVANGLSM PO BOX 1087 KINGSVILLE TX 78364

Description	PROFILE 4 PLUS
Model	4 V. 01.00.01
Stock No.	260-1635
Date _	JAN 16, 1986

#### \*\*\*\* PURPOSE \*\*\*\*

Our records indicate that you are the registered owner of PROFILE 4 PLUS. Please be sure that the version number referenced matches your software. Several problems have been identified in this version. When deleting records, multiple deletions may occur. Also, while in Inquire, Update, and Add, pressing a number to go to another screen will return to TRSDOS Ready. And, using SHIFT a does not copy all 255 characters from one record to another while in the ADD mode. To correct these items, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

#### \* \* THESE PATCHES ARE REQUIRED \* \*

#### \*\*\*\* DISCUSSION \*\*\*\*

We at Tandy Corporation recognize the importance of quality control in our software products and this Customer Service Bulletin is one part of our commitment to a program of software quality assurance.

The modifications required will be accomplished by the series of PATCHES listed in the PROCEDURE section. If you are unfamilar with "PATCHING" your software, please refer to your computer OWNER'S MANUAL for help.

After making these PATCHES your software will be upgraded to VERSION \$1.88.82. Be sure to mark this version in your SOFTWARE VERSION LOG. (If your software package does not contain a Software Version Log, ask for one at your Radio Shack Computer Center, Radio Shack Plus Computer Center, or Participating Radio Shack Dealer.)

You may continue to use the \$1.88.81 version of PROFILE 4 PLUS: however, please he aware that only the most current version of this software will be supported by Radio Shack personnel.

Please check the front and back of all your software manuals and be sure that all SOFTWARE REGISTRATION CARDS have been mailed to us. This will ensure that you receive notifications about required changes to other packages you own.

Letters will come direct to you when patches or changes are REQUIRED. Other, OPTIONAL patches or changes may be available for your software. Contact your local Radio Shack store for further information about possible optional patches.

### \*\*\*\* PROCEDURE \*\*\*\*

At TRSDOS Ready, apply the following PATCHES to a BACKUP copy of the PROFILE 4 PLUS Runtime diskette.

- -PATCH EFC9/CMD (X'89C2'=2A 82 8B 2B 22 82 8B 3E FF 77 ØØ B7 C9)
  -PATCH EFC9/CMD (X'8C68'=FF Ø3)
- -PATCH EFC9/CMD (X'F8C5'=C3 97 FC)
- -PATCH EFC9/CMD (X'FC96'=C9 E1 D1 2C 7D FE 5Ø C2 C8 F8 24 2E ØØ C3 C8 F8) -PATCH RM/CMD (X'7Ø7E'=3Ø32)
- Apply the following PATCH to a BACKUP copy of the PROFILE 4 PLUS Creation diskette.
  - \_PATCH CM/CMD (X'707E'=3032)