

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	<u>1562-8</u>
Description	<u>Profile</u>
Model	<u>Model III</u>
Stock No.	<u>26-1562 Version 3.1</u>
Date	<u>April 8, 1981</u>
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### Problem

When doing a sort on 3.0 Profile for the Model III it is possible for the system to 'hang up'. This occurs because of faulty media, hardware, or similar problems. When this occurs the system will have to be RESET and data may be lost. The diskettes on which the problem occurs should not be used. To continue make the following patch to a backup.

### Solution

To keep the problem from occurring apply the following patch to a backup.

1. Make a backup of the Profiles diskette.
2. At TRSDOS Ready type in the following patch followed by an <ENTER>.

PATCH SORT (ADD=781A,FIND=F5,CHG=C9)

3. Make a backup of the patched diskette.

Note: The above patch should be made to all copies of Model III 3.0 and 3.1 Profile even if the problem has not occurred.