

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

| | |
|--------------|----------------------|
| Bulletin No. | 1555-3 |
| Description | Accounts Receivable |
| Model | Model I |
| Stock No. | 26-1555 Prior to 3.0 |
| Date | June 16, 1980 |
| Page 1 of | 1 |

Problem

In Accounts Receivable the manual states: "Once you choose the storage capacity option, you cannot change the capacity until 'End of Period Processing'." At this point, you can increase the number of accounts if you desire. You cannot decrease the account capacity. The problem is that when this is attempted, an error message "NO FILES ON DATA DISK" occurs.

Solution

The problem is corrected by following the steps listed below.

1. Backup the diskette(s) and make the changes on the Backup copy of the program.
2. In BASIC load the program by typing LOAD"SETUP".
3. Make the following corrections:

CHANGES (Retype the line or refer to the Edit section of the owners manual)

Old Line: 880 PD=2:PC=500:PT=2500:IFQ\$="M"THENKILLPT\$:PT=LEFT\$(PT\$,LEN(PT\$)-1)+"2":OPEN"R",3,PT\$:CLOSE3

New Line: 880 PD=2:PC=500:PT=2500:IFQ\$="M"THEN ONERRORGOTO895:KILLPT\$:PT\$=LEFT\$(PT\$,LEN(PT\$)-1)+"2":CLS:PRINT@458,"INSERT DATA DISK IN DRIVE 2 AND PRESS <ENTER>"ELSERETURN

ADDITIONAL LINES (Type the line followed by an <ENTER>)

885 IFINKEY\$<>CHR\$(13)THEN885ELSEOPEN"R",3,PT\$:CLOSE3:ONERRORGOTO600:RETURN

895 IFERR/2+1=54THENRESUMENEXTELSEONERRORGOTO0

4. Type SAVE"SETUP" to save the changes in the program.
5. At TRSDOS Ready, make a backup copy of the corrected diskette.