

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	1504-2
Description	Tape Payroll
Model	Model I
Stock No.	26-1504 Version 1.1
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Problem

We have received some reports from the field on this package which involve two problems.

Solution

1. On Level II ROMS later than the first release a message : "EXTRA IGNORED?" appears while loading the data tape. Although all the data is actually loaded and will operate properly, this will, understandably, cause alarm to the users.
2. Certain combinations of numbers will cause rounding errors to occur during pay calculations. The results are NET PAY totals which may not equal the sum of income and deductions. These numbers were rounded in the original version, however, calculated deductions were carried to 3 places to allow carry over to the next period (ie, fractions of cents in pay and deductions were accumulated to accomodate actual YTD figures). Since these additional places were carried internally but, rounded at any given time for printing and temporary calculations causing the numbers to be misrepresented.

Both problems have been corrected. The changes are too extensive to be made on the outside and will require a re-release of the Masters.

In order to correct the rounding problems, we have to give up the fractional carry over - due to the BASIC floating point problems there is no other way to get around it.